



24 Hour Phone Connection

1-877-244-9891

First Time Log-In Instructions

It's the branch of
Dakota West Credit Union
that never closes, and it's only a
phone call away. You no longer
have to schedule a trip to town
or contact us strictly during
business hours.

1. Dial 1-877-244-9891
2. Enter your user ID (member number) followed by the # key
3. Enter the default PIN code provided to you by Dakota West Credit Union, followed by the # key.
4. To recognize the phone from which you are calling, press 1. If you would like to use a different number, press 2.
5. Choose 1 for mobile phone, 2 for home phone, or 3 for work.
6. To add another line press 1, otherwise press 2 to continue.
7. Set up 3 security questions.
8. To create your own personal message press 1. To choose an automated message press 2 followed by the # key.
9. Enter your desired password. When prompted, re-enter your password.
10. Continue to the main menu for more options.

Transfer Funds Between Accounts

Verify Account Balances

Determine Cleared Checks

Verify Deposits

Make Loan Payments